

Cepal Hellas

Cookies Policy

ATTENTION: This document has been classified as **Public**.

If you are not duly authorized, you should avoid reading, copying, distributing, and transmitting its content. The information contained herein is the property of the Organization and may not be copied, used, or disclosed in whole or in part, stored in a retrieval system or transmitted in any form or by any means without the prior written permission of the Organization.

1. Introduction

The Company under the name “Cepal Hellas Financial Services Single Member S.A.- Servicing of Receivables from Loans and Credits” and distinctive name “Cepal Hellas .” (hereinafter the “Company” or “we”), has its headquarters at 348 Andrea Syngrou Avenue, Kallithea, Attica with Tax Registration Number 138019601000, email: customerservices@cepal.gr, telephone number: 213 0886600 and website www.cepal.gr.

We use cookies and other similar cookie-related technologies on our website to provide you with an enjoyable experience while using our website, and to help us improve it’s usability and functionality by enhancing its user-friendliness.

This Cookies Policy is intended aims to clarify our we use of cookies and to inform you about the categories of cookies we use when you visit our website, their retention period, the recipients of this data, as well as how you can manage your choices regarding your cookie settings.

The Cookie Policy complements our website’s Data Protection Policy, which you may find [here](#).

2. What are cookies?

Cookies are small self-installing text files with short content, which are stored on the user’s computer or other electronic devices (such as mobile phones, tablets, etc.) when visiting a website. In this way, the website remembers your actions and preferences (e.g. language, font size and other display preferences) for a certain period of time, so that you do not have to re-enter these preferences every time you visit the website or navigate from one page to another. Cookies help provide a more user-friendly browsing experience.

3. Which cookies categories do we use and why?

We use the following Cookies categories on our website:

(a) Necessary Cookies

These cookies are strictly necessary for the proper functioning of our website, and they are first party cookies used only by us. These cookies allow you to browse on our website and use the provided features.

(b) Functional Cookies

These cookies allow our website to “remember” your preferences and choices you made in the past, such as what language you prefer and your location so that it can provide you with enhanced functionality and personalization based on your interests. Functional cookies do not collect information that may be used for marketing purposes and may include third party cookies.

(c) Statical Cookies

These cookies are used for enhancing your browsing on our website and give us the opportunity to understand whether you face any problem, and whether we should proceed with any design development and functionality.

Besides, these cookies are used to build reports based on our website’s performance. These cookies do not collect information which may be used to identify the user. They are all aggregated and anonymized. This cookies category includes cookies from third parties’ analytics services, given that the cookies are going to be used exclusively by the owner of the website you visit.

More specifically, we use the following types of cookies:

Cookies Categories	Purpose	Legal basis	Retention Period	Cookies	Data Recipients	Providers
Necessary Cookies	Browsing at website and use of provided services	Legitimate Interest	30 days	PIX_COOK IES_STATI STICAL	CEPAL	CEPAL

				PIX_COOKIES_NECESSARY		
				PIX_COOKIES_FUNCTIONAL		
				PIX_COOKIES_CONSENT		
Functional Cookies	Enhanced functionality and personalization	Consent	30 days	WP_LOGGED_COOKIE WP_TEST_COOKIE	CEPAL	CEPAL
Statistical Cookies	Better understanding of interaction of website's visitors	Consent	26 months	Google Analytics	Google	Google

We do not use the following categories of cookies:

- Marketing Cookies,
- Social media Cookies.

4. Change of cookies preferences

If you wish to change your preferences regarding cookies, you can do so at any time by clicking on Cookies Settings at the bottom of our website. In addition, you can delete the cookies stored on your computer or any other mobile device, as well as set the browsers you use to prevent from storing cookies.

5. Cookies settings

By visiting our website and using our website, you will be asked to give your consent to us placing cookies on your computer. According to the current legislation, we can store cookies on your device if they are strictly necessary for the operation of our website without obtaining your prior consent. Regarding functional cookies and statistical cookies, we need your prior consent provided you check the relevant boxes in the pop-up window with the cookies notice and settings that will appear when you visit our website. Please read this Cookie Policy carefully regarding the data we collect when you use this website.

6. Update of Cookies Policy

We reserve the right to update and make any changes to this Cookie Policy at any time to reflect changes in how we use cookies or changes as required by law. In the event of such changes, we will publish the updated Cookie Policy on our website. Changes will be effective upon they are posted on this website. Therefore, we recommend that you review our Cookies Policy when you visit our website.

7. Contact us

For any additional information or request regarding the Cookie Policy, you may contact the Data Protection Officer (DPO) at the postal address of Cepal Hellas: Attention to Data Protection Officer, Cepal Hellas Financial Services S.A.- Servicing of Receivables from Loans and Credits, 348 Syngrou Avenue, Kallithea, P.O. 176 74, Attica, Greece or via email at dpo@cepal.gr

Last update: July 2026