

DATA SUBJECTS' RIGHTS REQUEST FORM

By using this form, each natural person is entitled to exercise its rights under the General Data Protection Regulation 2016/679 (EU) ("GPDR") in relation to its personal data processed by Cepal Hellas Financial Services S.A. ("Cepal Hellas") with headquarters at 209-211 Syggrou Avenue, 17121, Nea Smyrni, Attiki, Greece.

As the controller of your personal data, Cepal Hellas, according to the applicable legislative framework, including the GDPR and law 4624/2019 on personal data protection, undertakes to evaluate your request and proceed with its handling, when feasible, within the timeframe provided for under such framework taking into place the necessary technical and organizational measures. In any case, you will be informed about the status of your request.

In the context of ensuring the optimal management of your request, please carefully fill in the following fields:

1. Personal details of natural person exercising the right:

Name:

Surname:

Tax identification number:

Address:

Telephone number (landline or mobile):

E-mail:

2. Right you wish to exercise:

- □ The right of access to my personal data
- □ The right to be informed about the processing of my personal data
- \Box The right to deletion of my personal data
- □ The right to restriction of the processing of my personal data

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Cepal Hellas Financial Services Single Member S.A. - Servicing of Receivables from Loans and Credits, 209-211 Syggrou Avenue, 171 21, Nea Smyrni, Greece Tel. +30 213 0887600



□ The right to portability of my personal data

- \Box The right to rectification of inaccurate/supplementation of incomplete personal data
- □ The right to objection to the processing of my personal data

Please describe your request in detail in the field below:

3. Means via which you prefer to be contacted in relation to the progress of your request:

🗆 E-mail

🗆 Post

Following the completion of the form in case you choose to download the pdf and not to submit the form electronically via the CEPAL website, you have the option to send it via email to the DPO at the following address dpo@cepal.gr or via post to Cepal Hellas Financial Services S.A. (209-211 Syggrou Avenue, 17121, Nea Smyrni, Attiki, Greece).



Where requests from a data subject are manifestly unfounded or excessive, in particular because of their repetitive character, CEPAL may charge a reasonable fee taking into account the administrative costs of providing the information or communication or taking the action requested. CEPAL shall bear the burden of demonstrating the manifestly unfounded or excessive character of the request.

For more details regarding your rights please feel free to contact Cepal Hellas DPO at the following email: dpo@cepal.gr.

In case you require any additional information regarding the processing of your personal data by Cepal Hellas please read CEPAL Data Protection Policy (https://cepal.gr/operation-framework/data-protection/?lang=en).

 \Box I am fully aware of the legal provisions regarding false statements, and I hereby certify that all data included in this Form are complete and accurate, and that Cepal Hellas is entitled to verify such data at its own discretion.

 \Box I have been informed about the processing of my personal data being conducted by Cepal Hellas during the submission of my request in order the latter to handle it.

Signature

Date